

March 2011 Survey Report For Facilities Maintenance

<u>Requestor</u>	<u>Work Order Number</u>	<u>Additional Comments</u>	<u>Response Time</u>	<u>Quality of Work</u>	<u>Proper Cleanup after Completion</u>	<u>Professionalism</u>	<u>Courtesy</u>	<u>Date</u>	<u>Technician (if known)</u>
Hall, Mary Ann	WRQ-04385		Excellent	Excellent	Excellent	Excellent	Excellent	3/21/2011	Robert Tharney
Slocomb, Kim	WRQ-04345		Excellent	Excellent	Excellent	Excellent	Excellent	3/15/2011	Lamar Sowell
Shannon, Kimberly	WRQ-04262		Excellent	Excellent	Excellent	Excellent	Excellent	3/9/2011	Lamar Sowell
Shannon, Kimberly	WRQ-04256		Good	Excellent	Excellent	Excellent	Excellent	3/2/2011	Robert Tharney
		Freddie took care of this request quickly as we had a timeline to meet. The maintenance team is always conscientious and diligent in their mission. Thank you!							
Fitzpatrick, Annette	WRQ-04300		Excellent	Excellent	Excellent	Excellent	Excellent	3/1/2011	Freddie Fudge
Howell, Sandee	WRQ-04222		Excellent	Excellent	Excellent	Excellent	Excellent	3/1/2011	Robert Rushing

Building Services General

Date Rcvd	Permit Number	Counter Service	Bldg Plan Review	Permitting Process	Building Services General Comments:
3/11/2011					
3/11/2011		5	5	5	Great job - thanks to all
3/11/2011		5	5	5	Everyone has made my renovation experience easy and joyful. Wish you could teach this to some contractors, workmen I've engaged or tried to...
3/11/2011		5	5	5	Great work - thanks again
3/11/2011		5	5	5	Great job. Thanks to Sandy, Kelly & Steve.
3/11/2011	BD2011-1345	5	5	5	Thanks, Kathy, Kelly & Steve
3/11/2011	BDRWW20110009	5			
3/11/2011	2011-0750	5	5	5	Always a pleasure working w/these ladies.
3/11/2011	FL2011-0254	5	5	5	
3/11/2011	FL2011-0255	5	5	5	
3/31/2011	BD2001-1569	5	5	5	Great Job - Thanks Kelly, Kathy, and Tom
3/31/2011	ME2011-0261	5		5	Ms. Kathy is efficient, kind, very knowledgable and sooo fast!!! God bless her & pelase give her a raise!!
3/31/2011	BD2011-1638	5	5	5	very good to work with fast and efficient.

Total Permits 8

Average Counter Service 5

Average Bldg Plan Review 5

Average Permitting Process 5

5=Excellent

4=Good

3=Expected

2=Fair

1=Poor

Inspections 2 Survey Results By Date Range

Date Rcvd	Permit Number	Mechanical	Electrical	Plumbing	Building	General	Comments:
3/11/2011							
3/11/2011				5	5	5	
3/11/2011	EL2011-0081			5			
3/11/2011	2011-0751	5			5		Always a pleasure working w/Kelly and all the ladies in this office. Thank you for always helping. Kielcrease Const.
3/11/2011			5	5	5	5	Everyone has been fantastic - Helpfl to a person no only new to the area, but a first time renovator. Never had a bad encouter. Can't say enough positive things about each person who has helped me (and as you knw - and I've learned...in a Reno Project, that is the high praise.)

Total Permits 2

Average Mechanical 5

Average Electrical 5

Average Plumbing 5

Average Building 5

Average General 5

5=Excellent
4=Good
3=Expected
2=Fair
1=Poor

Planning/Zoning/Development Review

Date Rcvd	Project Number	Customer Service	Zoning/Planning Review	Development Review	P/Z/D Comments:
3/11/2011		5			Had a number of zoning questions regarding a parcel near Wildwood. Sandy Casels gave me 1st class service - Very knowledgeable. L King
3/11/2011		5	5		
3/11/2011		5	5		Always have "great" service!
3/11/2011		5	5	5	Rock River Trading (Zoning) Kathy
3/11/2011	County Help	5			Very helpful answering our questions.
3/11/2011	Sandy	5	5		
3/11/2011	Joe Heck	5			Just good Ms. Coleman & Tom and all - Thank you.
3/11/2011					Too many trips to your office to get it done.
3/31/2011	Clay	5	5	5	Service was Excellent

Total Permits 9

Average Customer Service	5	5=Excellent
Average Zoning/Planning Review	5	4=Good
Average Development Review	5	3=Expected
		2=Fair
		1=Poor

Parks and Recreation by Date Range

<i>Date Rcvd</i>	<i>Facility</i>	<i>Initial Contact</i>	<i>Customer Service</i>	<i>Scheduling</i>	<i>Setup/Cleanliness</i>	<i>P R Comments:</i>
3/2/2011	Lake Pan Recreation	5	5		5	Panasoffkee Park is a great place to walk. It's always clean and workers are present many times when we go there! Thank you!
3/2/2011	Lake Pan Recreation	5	5		5	Track was clean, level and well maintained.
3/21/2011	Lake Pan Recreation	5	5	5	5	ED 3 #5
3/24/2011	Marsh Bend "Outlet"	5	5	5	5	Great Job! ED 1 11 #02

Total Surveys 4

Average Initial Contact	5	5=Excellent
Average Customer Service	5	4=Good
Average Scheduling	5	3=Expected
Average Setup/Cleanliness	5	2=Fair
		1=Poor

Road and Bridge by Date Range

<i>Date Rcvd</i>	<i>Request Date</i>	<i>Location</i>	<i>Initial Contact</i>	<i>Service</i>	<i>Response</i>	<i>QualityWork</i>	<i>R/B Comments:</i>
3/21/2011		470 & 463B	4	4	4	2	FC 02-31
3/24/2011		Norris	4	4	4	4	Thank you! FC 02-15
3/24/2011	2/1/2011	8420 CR109A1, Lady Lake	5	5	4	4	The employee that came out to inspect the site was knowledgeable and a gentelman - Thank you for your response sr02-12
3/25/2011	2/25/2011	CR 610, Bushnell, FL 33513	5	5	5	5	Please thank them all for us - A super bunch of men. Nina Roersen and Ken Branch SR02-04
3/25/2011	2/25/2011	CR 610 Bushnell	5	5	5	5	Please thank them all fro us. A super bunch of men. Nina Boersen and Ken ranch SR02-04
3/28/2011	3/9/2011	CR 647	5	5	5	5	SR02-11

Total Surveys 6

Average Initial Contact 4.7

Average Customer Service 4.7

Average Response Times 4.5

Average Quality of Work 4.2

5=Excellent
4=Good
3=Expected
2=Fair
1=Poor

Solid Waste by Date Range

<i>Date Received</i>	<i>Day Visited</i>	<i>Initial Contact</i>	<i>Customer Service</i>	<i>Site Appearance</i>	<i>Recycling Options</i>	<i>Solid Waste Comments:</i>
3/2/2011	2/28/2011	5	5	5	5	The guys in the trailer booth do an outstanding job. I commend the prisoners for doing a great job and they are courteous. Bob F P2-21
3/3/2011	2/24/2011	5	5	4	4	P 2-2
3/4/2011		5	5	5	5	We liked the for yard trash weight station better. I would think it's more accurate. How about small sub stations in county - we go 16 miles. Tenn. Has them. When we get too old to drier that far, we'll have to burn P2-3
3/7/2011		5	5	5	5	It would be good to have a special period, a few times a year, for residents to safely dispose of old or surplus chemicals, paint, solvents, etc. P 2-14
3/7/2011	3/2/2011	4	4	4	4	P 2-16
3/7/2011		5	5	4	3	P 2-10
3/7/2011	2/25/2011	5	5	4	4	P 2-6
3/11/2011	3/9/2011	5	5	5	5	Very satisfied with the services - staff employees are always very courteous and friendly P2-1
3/11/2011	3/7/2011	5	5	5	5	Works are very courteous and helpful. Very mannerly CDA 2-14
3/14/2011	3/8/2011	5	5	5	5	You have to congratulate yourself on the excellent staff you have employed at the disposal area. They are professional, helpful and courteous. Thank you. CDA 2-16
3/14/2011	3/5/2011	5	5	5	5	John renewed my card for another year, and I am now as I have always been - very pleased with our service there at the solid waste site Thank you, M. V. Dalton P2-13
3/16/2011	3/11/2011	5	5	5	5	CDA 2-15
3/16/2011		4	4	4	1	Recycling Options not convenient - Put it back where it was. CDA 2-17
3/28/2011	3/15/2011	4	4	2	2	CDA2-22
3/28/2011		5	5	5	5	CDA 2-29

<i>Date Received</i>	<i>Day Visited</i>	<i>Initial Contact</i>	<i>Customer Service</i>	<i>Site Appearance</i>	<i>Recycling Options</i>	<i>Solid Waste Comments:</i>
3/31/2011	3/12/2011	3	4	3	3	estimating size of load is a little sketchy - not very confident in that, but Jimmy is very good at it and he is fair. CDA2-18
3/31/2011	3/25/2011	5	5	5	5	great service. CDA 2-27

Total Surveys 17

Average Initial Contact	4.7	5=Excellent
Average Customer Service	4.8	4=Good
Average Site Appearance	4.4	3=Expected
Average Recycling Options	4.2	2=Fair
		1=Poor

Probation

Date Rcvd	#1	#2	#3	#4	#5	#6	#7	#8	#9	#10	#11	#12	Probation Comment
3/31/2011	5	5	5	4	4	5	5	5	5	5	5	5	Dale Eaton
3/31/2011	5	5	5	5	5	5	5	5	5	5	5	5	
3/31/2011	5	5	5	5	5	5	5	5	5	5	5	5	
3/31/2011	5	5	5	5	5	5	5	5	5	5	5	5	
3/31/2011	5	5	5	5	5	5	5	5	5	5	5	5	
3/31/2011	4	3	3	4	4	4	4	5	5	4	2	4	

Total Surveys 6

Average Question 1 4.8
 Average Question 2 4.7
 Average Question 3 4.7
 Average Question 4 4.7
 Average Question 5 4.7
 Average Question 6 4.8
 Average Question 7 4.8
 Average Question 8 5
 Average Question 9 5
 Average Question 10 4.8
 Average Question 11 4.5
 Average Question 12 4.8

Rating

5=Outstanding
 4=Good
 3=Satisfactory
 2=Improvement Needed
 1=Unsatisfactory

Questions

1. Probation staff treated me with respect and courtesy.
2. The orientation session helped me to better understand what to expect of probation.
3. My Probation Officer provided individual attention to my issues.
4. Staff had a detailed understanding of the probation system.
5. My first appointment was scheduled in a timely manner.
6. Probation staff responded promptly to my questions, phone calls and other contacts.
7. My Probation Officer answered my questions both clearly and professionally.
8. Clear documentation was provided to me regarding the conditions of my probation.
9. The life skills I learned were helpful to me to avoid future offenses.
10. My Probation Officer spent sufficient time with me.
11. The probation office is conveniently located.
12. Rate your overall satisfaction with your experience regarding your probation.

Transit

Date Rcvd	#1	#2	#3	#4	#5	#6	#7	#8	#9	Freq	Pass Times/m	Trav Dr	How often	On time?	Why not?	Transit Comments
3/31/2011	5	5	5	5	5	5	5	5	5	<input checked="" type="checkbox"/>	12	<input checked="" type="checkbox"/>	Couple times per month	<input checked="" type="checkbox"/>		Do not end transit service, it's a life saver for people like me on Dialysis - Vivian Gavin.
3/31/2011	4	2	4	4	5	5	4	4	4	<input checked="" type="checkbox"/>	8	<input type="checkbox"/>		<input type="checkbox"/>		I was pleased to see that on Thur I could go to the new library from Seabreeze Rec. Ctr. via Colony - until I realized I couldn't get back! Please reconsider the Circulator schedule!
3/31/2011	5	5		5	5	5	5	5	5	<input checked="" type="checkbox"/>	8	<input checked="" type="checkbox"/>	2 x per week	<input checked="" type="checkbox"/>		
3/31/2011	4	4	5	5	5	5	4	4	5	<input checked="" type="checkbox"/>	12	<input checked="" type="checkbox"/>	Mon, Wed, Fri weekly	<input checked="" type="checkbox"/>		I have Multiple sclerosis and must use a power chair to move about. My power chair requires a lift on and off bus. SCT driver are wonderfully helpful (and understanding). I'm blessed to live where this service is available and the SCT staff is so helpful. Please don't change!
3/31/2011	3	4	3	4	5	5	3	5	4	<input checked="" type="checkbox"/>	20	<input checked="" type="checkbox"/>	No often	<input checked="" type="checkbox"/>		
3/31/2011	5	4	4	4	4	5	5	5	4	<input checked="" type="checkbox"/>	3	<input type="checkbox"/>		<input type="checkbox"/>		Keep up the good work.
3/31/2011	5	5	5	5	5	5	5	5	5	<input checked="" type="checkbox"/>	12	<input checked="" type="checkbox"/>	Every Mon, Wed and Fri	<input checked="" type="checkbox"/>		You are doing a great job! Would be at a loss if I did not have the bus - Don't drive and cabs are expensive. Having the bus in Sumter was main reason I bought my house so I could get to places. Drivers are like family. Thank you.
3/31/2011	5	5	5	5	5	5	5	5	5	<input checked="" type="checkbox"/>	0	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>		I hope the transit can continue and helping and assisting the passengers. Suzanne & Maria.
3/31/2011	5	5	3	5	5	5	5	5	5	<input checked="" type="checkbox"/>	0	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>		They need new bus and the bus will be comfortable.
3/31/2011	5	5	4	5	5	5	5	5	5	<input checked="" type="checkbox"/>	0	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>		My driver is Nancy and she is excellent and so caring. I also had Scott and he is great also. Please do not change anything. Keep as is!!!
3/31/2011	5	5	4	4	5	5	5			<input checked="" type="checkbox"/>	0	<input type="checkbox"/>		<input type="checkbox"/>		It's great service and courteous drivers. Would like to have more days and times.
3/31/2011	5	5	5	5	5	5	5	5	5	<input checked="" type="checkbox"/>	0	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>		
3/31/2011	4	4	4	4	4	4	4	4	4	<input checked="" type="checkbox"/>	0	<input checked="" type="checkbox"/>		<input type="checkbox"/>		
3/31/2011	4	4	4	4	4	4	4	4	4	<input checked="" type="checkbox"/>	0	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>		Very good service
3/31/2011	5	5	5	5	5	5	5	5	5	<input checked="" type="checkbox"/>	4	<input type="checkbox"/>		<input type="checkbox"/>		
3/31/2011	4	4	4	4	4	4	2	2	3	<input checked="" type="checkbox"/>	20	<input type="checkbox"/>		<input type="checkbox"/>	Don't take bus to doctors	
3/31/2011	5	5	5	5	5	5	5	5	5	<input checked="" type="checkbox"/>	0	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>		I have been with Transit for a long time and it is services that have been very improved upon. Now that so many rely on our drivers and trust them, don't change a thing, please!

Date Rcvd	#1	#2	#3	#4	#5	#6	#7	#8	#9	Freq	Pass	Times/m	Trav	Dr	How often	On time?	Why not?	Transit	Comments
3/31/2011	5	5	5	5	5	5	5	5	5	<input checked="" type="checkbox"/>		8	<input checked="" type="checkbox"/>	2		<input checked="" type="checkbox"/>			I have been taking SCT for five years. This year has been outstanding coming on time pick up's not waiting to long. The drivers are outstanding. Please do not change anything. This service is needed. Thank you
3/31/2011	4	4	4	4	4	4	4	4	4	<input checked="" type="checkbox"/>		0	<input checked="" type="checkbox"/>		3 times weekly - Dialysis Leesburg	<input type="checkbox"/>			
3/31/2011	4	5	4	5	5	5	4		4	<input checked="" type="checkbox"/>		0	<input type="checkbox"/>						
3/31/2011	5	5	5	5	5	5	5	5	5	<input checked="" type="checkbox"/>		15	<input type="checkbox"/>						
3/31/2011	3	5	4	5	5	4	2	5	3	<input checked="" type="checkbox"/>		12	<input checked="" type="checkbox"/>	5		<input checked="" type="checkbox"/>			Get someone in the office that knows how to handle the job to put people up on time not 1 to 2 hour later ride all over town please fix it.
3/31/2011	4	5	5	5	5	5	5	5	4	<input checked="" type="checkbox"/>		0	<input checked="" type="checkbox"/>				<input checked="" type="checkbox"/>		Usually takes 2 weeks notice to schedule appointments instead of 3 days.
3/31/2011	5	5	5	5	5	5	5	5	5	<input checked="" type="checkbox"/>		4	<input type="checkbox"/>						
3/31/2011	5	5	5	4	5	5	5	5	4	<input checked="" type="checkbox"/>		0	<input type="checkbox"/>						Not at this time.
3/31/2011	2	1	5	5	5	5	5	5	5	<input type="checkbox"/>		2	<input type="checkbox"/>						I wish you ran everyday and scheduling needs improvement.
3/31/2011	5	5	5	5	5	5	5	4		<input checked="" type="checkbox"/>		5	<input checked="" type="checkbox"/>		All the time	<input checked="" type="checkbox"/>			
3/31/2011	5	5	5	5	5	5	5	5	5	<input checked="" type="checkbox"/>		0	<input checked="" type="checkbox"/>						
3/31/2011	4	4	3	4	4	4	4	4	4	<input checked="" type="checkbox"/>		0	<input checked="" type="checkbox"/>		Every 2 months	<input checked="" type="checkbox"/>			
3/31/2011	5	5	4	5	5	5	4	4	5	<input checked="" type="checkbox"/>		22	<input checked="" type="checkbox"/>		8 to 9 times a month	<input checked="" type="checkbox"/>			Hire more drivers
3/31/2011	3	4	3	3	5	3	3	3	4	<input checked="" type="checkbox"/>		0	<input checked="" type="checkbox"/>		3 x per week Dialysis	<input checked="" type="checkbox"/>			
3/31/2011	5	5	4	4	5	5	4	4	5	<input type="checkbox"/>		0	<input checked="" type="checkbox"/>		5 days a week (for 18 weeks)	<input checked="" type="checkbox"/>			
3/31/2011	5	5	5	5	5	5	5	5	5	<input checked="" type="checkbox"/>		0	<input checked="" type="checkbox"/>				<input checked="" type="checkbox"/>		The services are good for me because there always on time and they very good with the driver. This is Blessed in sky for me and my sons.
3/31/2011	4	5	5	5	5	5	5	5	5	<input checked="" type="checkbox"/>		0	<input type="checkbox"/>						
3/31/2011		5	4	5	5	5	5	5	5	<input checked="" type="checkbox"/>		0	<input type="checkbox"/>						
3/31/2011	4	3	4	4	5	5	5	5	4	<input checked="" type="checkbox"/>		8	<input type="checkbox"/>						Regarding the Southern Villages bus: s it is the bus is vital for me to shop, visit doctors & dentists, go to the library, the drivers are excellent and go beyond job requirements. Ideally, the schedule would include more days and more times. You need to advertise!
3/31/2011	5	5	5	5	5	5	5	5	5	<input checked="" type="checkbox"/>		10	<input checked="" type="checkbox"/>		1 time a week	<input checked="" type="checkbox"/>			Service is great as it. Don't get ride of any drivers.
3/31/2011	4	4	4	4	4	4	4	4	4	<input checked="" type="checkbox"/>		10	<input type="checkbox"/>				<input checked="" type="checkbox"/>	Only when I got to other place	I suggest one bus go to Mall, one day a week or 2 times a month.

Date Rcvd	#1	#2	#3	#4	#5	#6	#7	#8	#9	Freq	Pass Times/m	Trav Dr	How often	On time?	Why not?	Transit Comments
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3/31/2011	5	5	5	5	5	5	5	5	5	<input checked="" type="checkbox"/>	7	<input checked="" type="checkbox"/>	2 - 3 times a week	<input type="checkbox"/>		
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Total Surveys 39

Average Question 1 4.4
 Average Question 2 4.5
 Average Question 3 4.4
 Average Question 4 4.6
 Average Question 5 4.8
 Average Question 6 4.8
 Average Question 7 4.5
 Average Question 8 4.6
 Average Question 9 4.5

Rating

5=Outstanding
 4=Good
 3=Satisfactory
 2=Improvement Needed
 1=Unsatisfactory

Questions

1. Recent scheduling of trips has been smooth and easy.
2. My reservationist was polite and helpful.
3. SCT vehicles are comfortable.
4. SCT vehicles are clean.
5. My driver was helpful and courteous.
6. My driver was careful and safe.
7. I get picked up for my appointment on time.
8. I am delivered at my appointment on time.
9. Rate your overall satisfaction with the SCT services you receive.

I am a frequent passenger with SCT (Check mark indicates Yes)

Frequent Passenger 37
 % of passengers frequent 95%
 Total Times Per Month 202
 Average Times per Month 5.5

I travel on SCT vehicles to doctors' appointments outside of Sumter County (Check mark indicates Yes)

Total who travel to Dr. outside county 25
 % of passengers to Dr. outside county 64%

When I travel to doctors' appointments outside of the County, I get there on time (Check mark indicates Yes)

Total who travel to Dr. outside County, on time 23
 % of passengers to Dr., on time 92%

Veterans Benefits by Date Range

Date Rcvd	#1	#2	#3	#4	#5	#6	#7	#8	#9	VSO Comments:
3/14/2011	5	5	5	5	5	5	5	5	5	Fred Harrop is wonderful! He helps ease the way through all the VA paperwork and procedures. Fred is a gem!

Total Surveys 1

Rating

Average Question 1 5

Average Question 2 5

Average Question 3 5

Average Question 4 5

Average Question 5 5

Average Question 6 5

Average Question 7 5

Average Question 8 5

Average Question 9 5

5=Outstanding

4=Good

3=Satisfactory

2=Improvement Needed

1=Unsatisfactory

Questions

1. Veterans Service Office (VSO) was responsive to my needs.

2. VSO staff treated me with respect and courtesy.

3. The VS Officer provided individual attention to my issues.

4. I was asked appropriate questions to aid in obtaining my earned benefits.

5. VSO staff has a good understanding of the details involved in obtaining veterans benefits.

6. VSO staff responded promptly to my question, phone inquiries, and other contacts.

7. My VS Officer answered my questions both clearly and professionally.

8. The VS Office spent sufficient time with me to fully understand my needs.

9. Rate your overall satisfaction with your experience.

Panasoffkee Library 1-5

Date Rcvd	1-3/week	1/week	< 1/month	Not Regular	Books	AudioBooks	MusicCDs	DVDs	Newsletters	Magazines	UseComute	ChildProgra	TeenProgra	AdultProgra	Study/Work	Socialize	NoneofThes	Use For	# 3	# 3 Comment	# 4 Yes	# 4 Not Too	# 4 No	# 4 Comment	# 5	# 5 Comment
3/31/2011	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	
3/31/2011	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	

Date Rcvd	1-3/week	1/week	< 1/month	Not Regular	AudioBooks	MusicCDs	DVDs	Newspapers	Magazines	UseComputer	ChildProgra	TeenProgra	AdultProgra	StudyWork	Socialize	Noneofthes	Use For	# 3	# 3 Comment	# 4 Yes	# 4 Not Look	# 4 No	# 4 Comment	# 5	# 5 Comment

Total Surveys 2

1. How often do you visit the library?

Total One to three times	0	Percent Total Surveys	0%
Total At least once	2	Percent Total Surveys	100%
Total Less than once	0	Percent Total Surveys	0%
Total Not on regular basis	0	Percent Total Surveys	0%

2. Which services do you frequently use at the library? (Check all that apply)

Total Books	2	Percent Total Surveys	100%
Total Audio Books	0	Percent Total Surveys	0%
Total Music CDs	0	Percent Total Surveys	0%
Total DVDs	0	Percent Total Surveys	0%
Total Newspapers	0	Percent Total Surveys	0%
Total Magazines	0	Percent Total Surveys	0%
Total Use Computer	0	Percent Total Surveys	0%
Total Attend Child Programs	0	Percent Total Surveys	0%
Total Attend Teen Programs	0	Percent Total Surveys	0%
Total Attend Adult Programs	1	Percent Total Surveys	50%
Total Study or Work Space	0	Percent Total Surveys	0%
Total Socialize	1	Percent Total Surveys	50%
Total None of these	0	Percent Total Surveys	0%

3. The library is valuable to me as a source of recreational materials (e.g. books, audio books, movies, magazines, etc.)

Average # 3 3 3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

4. I found something to read, watch or listen to for myself or someone else on this library visit.

Total Question 4 Yes	2	Percent Total Surveys	100%
Total Question 4 No	0	Percent Total Surveys	0%
Total Question 4 Not Look Today	0	Percent Total Surveys	0%

5. The library staff was responsive to my needs.

Average # 5 3 3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

Panasoffkee Library 6-10

Date Rcvd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	Size	Cleanlines	Furniture	Computers	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
3/31/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
3/31/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	The staff has gone out of their way to obtain large print books and material.

Total Surveys 2

6. Please indicate which programs you have participated in during the past 12 months. (Please check all that apply.)

Total #6 Children Programs Events	0	Percent Total Surveys	0%
Total #6 Summer Reading Program	0	Percent Total Surveys	0%
Total #6 Teen Programs Events	0	Percent Total Surveys	0%
Total #6 Computer Classes/Workshops	0	Percent Total Surveys	0%
Total #6 Adult Programs Events	2	Percent Total Surveys	100%
Total #6 None of These Programs	0	Percent Total Surveys	0%

7. Please check any areas below where you would like to see more programs offered at the library. (Please check all that apply.)

Total #7 Children Programs Events	0	Percent Total Surveys	0%
Total #7 Teen Programs Events	0	Percent Total Surveys	0%
Total #7 Adult Programs Events	0	Percent Total Surveys	0%
Total #7 Computer Classes/Workshops	0	Percent Total Surveys	0%
Total #7 Other	0	Percent Total Surveys	0%

8. Please rate your satisfaction with the physical facility of this library:

Average Size	3	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Cleanliness	3	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Furniture/Furnishings	3	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Number of Computers	3	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied

Please tell us about yourself.

Are you:	Total Male	0	Percent Total Surveys	0%
	Total Female	2	Percent Total Surveys	100%

How old are you?

Total Under 18	0	Percent Total Surveys	0%
Total 18-24	0	Percent Total Surveys	0%
Total 25-39	0	Percent Total Surveys	0%
Total 40-55	0	Percent Total Surveys	0%
Total 56+	2	Percent Total Surveys	100%

Villages Library 1-5

[illegible]

Date Rec'd	1-3/week	1/week	< 1/month	Not Regular	Books	AudioBooks	MusicCDs	DVDs	Newspapers	Magazines	UseComputer	ChildProgra	TeenProgra	AdultProgra	StudyWork	Socialize	Noneofthes	Use For	# 3	# 3 Comment	# 4 Yes	# 4 Not Look	# 4 No	# 4 Comment	# 5	# 5 Comment
------------	----------	--------	-----------	-------------	-------	------------	----------	------	------------	-----------	-------------	-------------	------------	-------------	-----------	-----------	------------	---------	-----	-------------	---------	--------------	--------	-------------	-----	-------------

Total Surveys 9

1. How often do you visit the library?

Total One to three times	3	Percent Total Surveys	33%
Total At least once	4	Percent Total Surveys	44%
Total Less than once	2	Percent Total Surveys	22%
Total Not on regular basis	0	Percent Total Surveys	0%

2. Which services do you frequently use at the library? (Check all that apply)

Total Books	9	Percent Total Surveys	100%
Total Audio Books	0	Percent Total Surveys	0%
Total Music CDs	1	Percent Total Surveys	11%
Total DVDs	0	Percent Total Surveys	0%
Total Newspapers	0	Percent Total Surveys	0%
Total Magazines	1	Percent Total Surveys	11%
Total Use Computer	1	Percent Total Surveys	11%
Total Attend Child Programs	0	Percent Total Surveys	0%
Total Attend Teen Programs	0	Percent Total Surveys	0%
Total Attend Adult Programs	0	Percent Total Surveys	0%
Total Study or Work Space	0	Percent Total Surveys	0%
Total Socialize	0	Percent Total Surveys	0%
Total None of these	1	Percent Total Surveys	11%

3. The library is valuable to me as a source of recreational materials (e.g. books, audio books, movies, magazines, etc.)

Average # 3 2.89 3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

4. I found something to read, watch or listen to for myself or someone else on this library visit.

Total Question 4 Yes	8	Percent Total Surveys	89%
Total Question 4 No	1	Percent Total Surveys	11%
Total Question 4 Not Look Today	0	Percent Total Surveys	0%

5. The library staff was responsive to my needs.

Average # 5 3 3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

Villages Library 6-10

Date Rcvd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	Size	Cleanlines	Furniture	Computers	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
3/16/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
3/31/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	0		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
3/31/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	E-Books	1	2	1	1		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Florida needs to get an e-library fro e-readers!
3/31/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	0		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
3/31/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	3	3	2		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	I am from St. Pete (Pinellas Cty) and am a true book + Library lover. Thanks for your welcoming and the ease with which I was able to receive a card and check out books!! Leslie is a great asset to you- she is very personable, informative abot services and makes this Floridian feel completely @ home! Thanks!! Kat
3/31/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	2	2	2		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	This satellite library is an important component of community life and education. Thank you for this service and competent staff.
3/31/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	3	2	2		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
3/31/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	0		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
3/31/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2	3	2	2		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Date Rcvd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	Size	Cleanlines	Furniture	Computers	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment

Total Surveys 9

6. Please indicate which programs you have participated in during the past 12 months. (Please check all that apply.)

Total #6 Children Programs Events	0	Percent Total Surveys	0%
Total #6 Summer Reading Program	0	Percent Total Surveys	0%
Total #6 Teen Programs Events	0	Percent Total Surveys	0%
Total #6 Computer Classes/Workshops	0	Percent Total Surveys	0%
Total #6 Adult Programs Events	0	Percent Total Surveys	0%
Total #6 None of These Programs	9	Percent Total Surveys	100%

7. Please check any areas below where you would like to see more programs offered at the library. (Please check all that apply.)

Total #7 Children Programs Events	0	Percent Total Surveys	0%
Total #7 Teen Programs Events	0	Percent Total Surveys	0%
Total #7 Adult Programs Events	2	Percent Total Surveys	22%
Total #7 Computer Classes/Workshops	2	Percent Total Surveys	22%
Total #7 Other	1	Percent Total Surveys	11%

8. Please rate your satisfaction with the physical facility of this library:

Average Size	2.33	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Cleanliness	2.78	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Furniture/Furnishings	2.44	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Number of Computers	1.33	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied

Please tell us about yourself.

Are you:	Total Male	3	Percent Total Surveys	33%
	Total Female	6	Percent Total Surveys	67%

How old are you?

Total Under 18	0	Percent Total Surveys	0%
Total 18-24	0	Percent Total Surveys	0%
Total 25-39	0	Percent Total Surveys	0%
Total 40-55	0	Percent Total Surveys	0%
Total 56+	9	Percent Total Surveys	100%

Wildwood Public Library 1-5

Date Rcvd	1-3/week	< 1/month	Not Regular	AudioBooks	MusicCDs	DVDs	Newsletters	Magazines	UseCommuter	ChildProgra	TeenProgra	AdultProgra	Study/Work	Socialize	NoneofThes	Use For	# 3	# 3 Comment	# 4 Yes	# 4 Not Too	# 4 Comment	# 5	# 5 Comment
3/4/2011	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	
3/16/2011	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2		<input checked="" type="checkbox"/>	<input type="checkbox"/>		2	
3/16/2011	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	
3/16/2011	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	
3/25/2011	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2		<input checked="" type="checkbox"/>	<input type="checkbox"/>		2	
3/23/2011	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	
3/28/2011	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3		<input checked="" type="checkbox"/>	<input type="checkbox"/>		3	

Date Rcvd	1-3/week	< 1/month	Not Regular	Books	Audiobooks	MusicCDs	DVDs	Newspapers	Magazines	UseComputer	ChildProgra	TeenProgra	AdultProgra	Study/Work	Socialize	NoneofThes	Use For	# 3	# 3 Comment	# 4 Yes	# 4 Not Look	# 4 No	# 4 Comment	# 5	# 5 Comment
-----------	----------	-----------	-------------	-------	------------	----------	------	------------	-----------	-------------	-------------	------------	-------------	------------	-----------	------------	---------	-----	-------------	---------	--------------	--------	-------------	-----	-------------

Total Surveys 7

1. How often do you visit the library?

Total One to three times	3	Percent Total Surveys	43%
Total At least once	4	Percent Total Surveys	57%
Total Less than once	0	Percent Total Surveys	0%
Total Not on regular basis	0	Percent Total Surveys	0%

2. Which services do you frequently use at the library? (Check all that apply)

Total Books	6	Percent Total Surveys	86%
Total Audio Books	1	Percent Total Surveys	14%
Total Music CDs	3	Percent Total Surveys	43%
Total DVDs	1	Percent Total Surveys	14%
Total Newspapers	3	Percent Total Surveys	43%
Total Magazines	3	Percent Total Surveys	43%
Total Use Computer	3	Percent Total Surveys	43%
Total Attend Child Programs	0	Percent Total Surveys	0%
Total Attend Teen Programs	0	Percent Total Surveys	0%
Total Attend Adult Programs	0	Percent Total Surveys	0%
Total Study or Work Space	0	Percent Total Surveys	0%
Total Socialize	0	Percent Total Surveys	0%
Total None of these	0	Percent Total Surveys	0%

3. The library is valuable to me as a source of recreational materials (e.g. books, audio books, movies, magazines, etc.)

Average # 3 2.57 3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

4. I found something to read, watch or listen to for myself or someone else on this library visit.

Total Question 4 Yes	7	Percent Total Surveys	100%
Total Question 4 No	0	Percent Total Surveys	0%
Total Question 4 Not Look Today	0	Percent Total Surveys	0%

5. The library staff was responsive to my needs.

Average # 5 2.71 3 Very Satisfied 2 Satisfied 1 Not Very Satisfied

Wildwood Public Library 6-10

Date Rcvd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	Size	Cleanlines	Furniture	Computers	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
3/4/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Wildwood should be in the name of Library! The City has a rich history and not to include takes the personal history from those that have lived and worked I the community. The "Villages" is new and is moving into Wildwood & overtaking all of those that have been there. A person's background is full of good and bad memories from where they lived and grew. Wildwood has earned the right to have its name preserved. The Villages has to earn their way and will in time. The name Wildwood is specific to the library location. The Villages is too general to identify the library.

Date Rcvd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	Size	Cleanlines	Furniture	Computers	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
3/16/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	E-books	3	3	3	3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	There are approximately 250 libraries(as I write) that provide ebooks. The number will grow to thousands within 5 years as the number of e-readers grows dramatically. Students at many colleges now acquire their text books in digial form. The advantages of e-books over paper are numerous, however, for library patrons no having to travel (no gas, mo commute time, etc.) never returning a book late, never damaging or losing a bobk, etc mean that modern libraries need to keep pace with technology. Thes a brand new facility and it will be state of the art as soon as it provides e-book service. I anxiously await this service.
3/16/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Would like to have a coffee shop in the library.
3/16/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Need more magazines/newspap ers with a financial and/or investment orientation. I understand some of these have beenordered. "Investors Business Daily" is an excellent one that you have not ordered.
3/25/2011	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3	3	3	3		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	I don't like the new set to get into the library. Went 2x before today and couldn't get in. Had to ask the Bushnell library if the WW was open. Need signs on doors or something. Thanks

Date Rcvd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	Size	Cleanlines	Furniture	Computers	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
3/23/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Need longer hours	3		3	3		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	I am very upset you are allowing kids to skateboard on new planting and cement edging. They did this in Leesburg and ruined the planters till they put up signs to stop.
3/28/2011	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>			3	3	3	need garbage cans further out in drive ways.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	We're very upset that you're allowing skateboarders to ruin planters and new cement edging out front. Get signs or an ordinance passed soon. Black marks on cement edging next cracking.	

Date Rcvd	6Child	6Summer	6Teen	6Compute	6Adult	6None	7Child	7Teen	7Adult	7Compute	7Other	7Other Comment	Size	Cleanlines	Furniture	Computers	8Comment	Male	Female	Under 18	18-24	25-39	40-55	56+	Additional comment
-----------	--------	---------	-------	----------	--------	-------	--------	-------	--------	----------	--------	----------------	------	------------	-----------	-----------	----------	------	--------	----------	-------	-------	-------	-----	--------------------

Total Surveys 7

**6. Please indicate which programs you have participated in during the past 12 months.
(Please check all that apply.)**

Total #6 Children Programs Events	1	Percent Total Surveys	14%
Total #6 Summer Reading Program	0	Percent Total Surveys	0%
Total #6 Teen Programs Events	0	Percent Total Surveys	0%
Total #6 Computer Classes/Workshops	1	Percent Total Surveys	14%
Total #6 Adult Programs Events	0	Percent Total Surveys	0%
Total #6 None of These Programs	4	Percent Total Surveys	57%

**7. Please check any areas below where you would like to see more programs offered at the library.
(Please check all that apply.)**

Total #7 Children Programs Events	1	Percent Total Surveys	14%
Total #7 Teen Programs Events	0	Percent Total Surveys	0%
Total #7 Adult Programs Events	3	Percent Total Surveys	43%
Total #7 Computer Classes/Workshops	2	Percent Total Surveys	29%
Total #7 Other	2	Percent Total Surveys	29%

8. Please rate your satisfaction with the physical facility of this library:

Average Size	3	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Cleanliness	3	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Furniture/Furnishings	3	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied
Average Number of Computers	3	3 Very Satisfied	2 Satisfied	1 Not Very Satisfied

Please tell us about yourself.

Are you:	Total Male	3	Percent Total Surveys	43%
	Total Female	4	Percent Total Surveys	57%

How old are you?

Total Under 18	0	Percent Total Surveys	0%
Total 18-24	0	Percent Total Surveys	0%
Total 25-39	1	Percent Total Surveys	14%
Total 40-55	1	Percent Total Surveys	14%
Total 56+	5	Percent Total Surveys	71%